

# How to register for a WyWallet account without a Swedish Social Security number

The WyWallet registration page is in Swedish, so here is a guide in English on how to register without a Swedish Social Security number. You do need a Swedish mobile phone number with Telia, Tele2, Telenor, Tre, Halebop, Comviq or Hallon. It does not matter if it is a private or corporate subscription, or prepaid, as long as it's with one of those providers.

## Register an account

- 1 To begin the registration process, go to <https://konto.wywallet.se/konto/registrera>. On the left in the top row, enter your mobile phone number and click the button “Skicka kontroll-SMS” (Send verification text).

The screenshot shows the top of the registration page. It has a teal header with the 'wy wallet' logo. Below the header, there are two columns. The first column is titled '1. Mobilnummer' and contains a text input field for 'Ditt mobilnummer' and a green button labeled 'Skicka kontroll-SMS'. The second column is titled '2. Bekräfta' and contains a text input field for 'Fyll i kod från SMS' and a green button labeled 'Bekräfta'.

- 2 Having received a text message containing a registration code from WyWallet, enter the code into box number two and click the button that says “Bekräfta” (Confirm).



- 3 Then, check the box that says “Jag har inget personnummer” (I don't have a Swedish Social Security number).

The screenshot shows the third step of the registration process, titled '3. Personliga uppgifter'. It features a dropdown menu for 'Övriga länder' with 'Afghanistan' selected. Below the dropdown is a checkbox labeled 'Jag har inget personnummer' which is checked. The rest of the form fields are partially visible.

- 4 Fill in the required personal information. In the image below you can see what needs to go into the different fields. Check the box and click the button “Klar” when you are finished.

The screenshot shows the fourth step of the registration process, titled '3. Personliga uppgifter'. It contains several form fields: a dropdown for 'Övriga länder' (Afghanistan selected), a checkbox for 'Jag har inget personnummer' (checked), fields for 'Förnamn First name' and 'Efternamn Surname', a 'Passnummer Passport number' field, a 'Passet går ut Passport expires' section with dropdowns for Year, Month, and Day, an 'Adress Address' field, a 'Postnummer Zip code' field and a 'Stad City' field, a 'Födelsedag Birthday' section with dropdowns for Year, Month, and Day, an 'E-postadress Email adress' field, a 'Din säkerhetsfråga Security question' dropdown (Vilken stad är du född i? In what town where you born?) and an 'Answer' field, a 'Password' field and a 'Bekräfta ditt lösenord Confirm password' field. At the bottom, there is a checkbox for 'Jag har läst och förstått de allmänna villkoren för WyWallet plånbok.' and a green 'Klar' button. The footer shows '© WyWallet 2016'.

- 5 You will now receive an email containing a link that you need to click in order to verify your account, after which you can log in.

From: noreply@wywallet.se  
Date:  
To:  
Subject: Verifieringsmail för e-post från WyWallet  
Hej,  
Klicka på länken nedan för att verifiera att det är korrekt e-postadress du har angett till oss. Du kan sen använda ditt mobilnummer eller denna e-postadress när du loggar in till WyWalletplånbok på webben.  
<https://konto.wywallet.se/konto/verifyemail?code=c02a71a-c81d-465a>  
Hälsningar WyWallet

# Send us a copy of you passport

Since you have registered without a Swedish Social Security number, you will need to send us a copy of your passport after you have verified and logged into your account. This is the email you will receive:

From: [noreply@wywallet.se](mailto:noreply@wywallet.se) [mailto:noreply@wywallet.se]  
Sent: den 5 oktober 2017 11:22  
To: [kundtjanst@wywallet.se](mailto:kundtjanst@wywallet.se)  
Subject: Snart får du ditt WyWallet-konto!

Hej!

Tack för din ansökan om WyWallet-konto. Du måste skicka en kopia på ditt pass. Kopian ska visa din identitet, medborgarskap och passets giltighetstid.

Skicka in kopian av ditt pass till oss via mejl eller post.

Mejladress: [kundtjanst@wywallet.se](mailto:kundtjanst@wywallet.se)  
Postadress: WyWallet Kundtjänst Box 1010  
SE-621 21 Visby

OBS: Tillsammans med passkopian behöver vi även ditt WyWallet-kontonummer. Skriv ner det på din passkopia eller i ditt mejl. När vi mottagit din passkopia kommer vi att skicka en bekräftelse via mejl och öppna ditt konto.

Hälsningar WyWallet

<http://wywallet.se>

You can send the copy either by postal mail or e-mail. You need to make sure your WyWallet account number is included. Either write it on the copy of your passport if you use postal mail, or in the e-mail. Just remember, if you send it by e-mail it has to be from the same e-mail address you used to verify your account. Down below you can find both the e-mail and the postal address.



## Kundtjänst@wywallet.se

Remember to send your email from the same email-account that you used in the registration process.

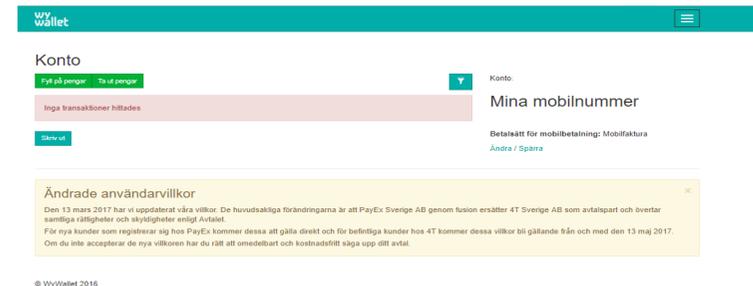


## WyWallet Kundtjänst Box 1010 SE-621 21 Visby

Once we have received the copy of your passport we will send you an e-mail telling you that your account has been activated, after which you can log into your account and make a deposit.

# Make a deposit

WyWallet offer a variety of payment methods and in order to pay for printing and copying at Swedish universities you need to make a deposit into your account (or apply for credit if you had registered with a Swedish Social Security number). Log in to your account and press the button that says “Fyll på pengar” (Deposit money)



Enter the amount you want to deposit into your account, minimum 50 SEK and maximum 10 000 SEK, and chose if you want to “Koppla kort för automatisk påfyllning” (Connect card for automatic deposits). This means that your account will have an automatic deposit when the balance is not sufficient for the purchase you want to make. The account balance will however set the limit for copying. Connecting you card also means that future manual deposits will be smoother since they can be made without having to enter the card credentials.



To complete the deposit, enter your card number under “Kortnummer”, Giltighetsdatum (Expiration date) and finally your CVC code. Then click “Genomför insättning” (Complete deposit). After that you are done and can start using your account!



Insättning via Bank/Kreditkort

Kortnummer

Giltighetsdatum (MM/ÅÅ)

CVC

Avbryt **Genomför insättning »**

You will be able to see your balance on the first page. As you can see, the deposit is now visible. If you choose the option to connect a card you only have to do this process once. If you don't want to connect your card, you can make a new deposit at any time. Also, to “Ta ut pengar” (withdraw money) to a Swedish bank account is very simple and free of charge

The screenshot shows the WyWallet user interface. At the top, there is a teal header with the WyWallet logo on the left and the user's name 'John Doe' on the right. Below the header, the main content area is divided into sections. On the left, there is a 'Konto' (Account) section with a balance of '50,00 kr' and a 'Mina mobilnummer' (My mobile numbers) section. On the right, there is a confirmation message: 'Insättning av 50,00 kr är genomförd' (Deposit of 50,00 kr is completed). Below this, there is a table with one row showing a deposit of 50,00 kr on 2017-10-11 10:47. At the bottom, there is a yellow banner with updated terms and conditions: 'Ändrade användarvillkor' (Updated terms and conditions), dated 13 mars 2017. The footer contains the copyright notice '© WyWallet 2016'.

**Questions?**  
**Don't hesitate to contact us**

Phone: 0771 22 50 50  
Email: kundtjanst@wywallet.se

